# ABSTRACT

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Every business wants to get profit. Companies that can produce products with consistent quality can get optimal profits. In this case, the quality requirement is when the broilers have reach standard weight during the

Audit operational is an inspection activity on a company or division to assess whether operation in it has been running effectively and efficiently. In operational audit there are 5 steps of audit used by the author to work on this thesis, those are preliminary audit, management control testing, test of detail, reporting, and follow up.

The methods that author used to get the data were observation, focus group discussion, fish bones, pareto diagram, questionnaires, and data documentation.

According to research’s result, the author found a high number of broilers products with bad quality (defect stock). This situation forced company to incur additional feeding cost and potential loss of hennery which will be used to accommodate the broilers with bad quality. The cost of defect stock for 5 months (January – May 2019) amounted to IDR 319,688,250.

The conclusion of the research is, the author managed to find the main root causes of defect stock, the first one is bad feeding points. The placement of feeds is not good, causing not all the broilers in the hennery can reach the feeds with same portion each other. Also instability temperature caused the high level of defect stock. The author recommended company to invest the temperature control equipment and rearrange the placement of feeds inside the hennery.

Key Words: Audit Operational, Effectivity, Efficiency