**DAFTAR ISI**

PENGESAHAN………………………………………………………………………….i

ABSTRAK..……………………………………………………………………………..ii

*ABSTRACT*…………………………………………………………………………….iii

KATA PENGANTAR…………………………………………………………………..iv

DAFTAR ISI…………………………………………………………………………….v

DAFTAR TABEL………………………………………………………...……………..viii

DAFTAR GAMBAR………………………………………………………………….......x

**BAB I PENDAHULUAN**………………………………………………………………….1

1. Latar Belakang Masalah ……………………………………...………….…….........1
2. Identifikasi Masalah…………………………………………………….…….…5
3. Batasan Masalah…………………………………………...……..……………..5
4. Batasan Penelitian……………………………………………………………….6
5. Rumusan Masalah…………………………………………………………….....6
6. Tujuan Penelitian………………………………………………………………..6
7. Manfaat Penelitian………………………………………………………………6

**BAB II KAJIAN PUSTAKA**………………………………………………………….…….8

1. Landasan Teori…………………………………………………………………..8
2. Manajemen……………………………………………………………...…....8
3. Kepuasan Kerja……………………………………………………………...9
4. Lingkungan Kerja…………………………………………………………..11
5. Turnover Intention……………………………………………………….....13
6. Penelitian Terdahulu……………………………………………………………16
7. Kerangka Pemikiran……………………………………………………………19
8. Hipotesis………………………………………………………………………….20

**BAB III METODE PENELITIAN**……………………………………………………….21

1. Objek Penelitian…………………………………………………………………21
2. Desain Penelitian………………………………………………………………...22
3. Tingkat Perumusan Masalah…………………………………………........22
4. Metode Pengumpulan Data………………………………………………...22
5. Pengendalian Variabel – Variabel oleh Peneliti……………..……………22
6. Tujuan Penelitian…………………………………………………………...22
7. Dimensi Waktu……………………………………………………………...22
8. Ruang Lingkup Topik Bahasan……………………………....…………....22
9. Lingkungan Penelitian…………………………………………………........23
10. Persepsi Subjek………………………………………………...…………....23
11. Variabel Penelitian……………………………………………………………....23
12. Variabel Penelitian……………………………………………………………23
13. Definisi Operasional Variabel…………………………………………….....24
14. Teknik Pengumpulan Data…………………………………………………….....27
15. Teknik Pengambilan Sampel……………………………………………………..28
16. Teknik Analisis Data………………………………………………………………29
17. Analisis Deskriptif...........................................................................................29
18. Uji Validitas........................................................................................................29
19. Uji Reliabilitas.....................................................................................................31
20. Rentang Skala.....................................................................................................32
21. Uji Asumsi Klasik...............................................................................................34
22. Analisis Regresi Ganda......................................................................................37
23. Uji Hipotesis........................................................................................................38

**BAB IV HASIL ANALISIS DAN PEMBAHASAN**………………………………….…41

1. Gambaran Umum Objek Penelitian……………………………………………...41
2. Sejarah Singkat Perusahaan…………………………………………………..41
3. Visi dan Misi Perusahaan……………………………………………………..42
4. Analisis Deskriptif…………………………………………………………………43
5. Profil Responden………………………………………………………………43
6. Analisis Variabel……………………………………………………………….45
7. Hasil Penelitian…………………………………………………………………….53
8. Uji Validitas…………………………………………………………………….53
9. Uji Reliabilitas………………………………………………………………….55
10. Uji Asumsi Klasik……………………………………………………………...56
11. Uji Regresi……………………………………………………………………...61
12. Analisis Persamaan Regresi Ganda…………………………………………..63
13. Pembahasan………………………………………………………………………..65

**BAB V SARAN DAN KESIMPULAN**…………………………………………………68

1. Kesimpulan…………………………………………………………………………68
2. Saran...……………………………………………………………………………...69

DAFTAR PUSTAKA……………………………………………………………………..71

LAMPIRAN 1……………………………………………………………………...…….73

LAMPIRAN 2…………………………………………………………………………….80

LAMPIRAN 3…………………………………………………………………………84